



Interoptics Exclusive After Sales Service

For your peace of mind, at Interoptics we offer you a **FREE** after-sales service in which you will have regular check-ups, maintenance, warranty and personalized attention from your first visit, for a period of **5 YEARS**.

Free Maintenance Service And Periodic Revisions

During the 30 days of free trial	<ul style="list-style-type: none"> • Component cleaning • Housing and mold sanitization • Replacement of mold tube and filter • Verification of the correct functioning of the hearing aid • Complete programming control
Every 4 month throughout the 5 year	<ul style="list-style-type: none"> • All of the above + • Otoscopy
Annually for the next 4 years	<ul style="list-style-type: none"> • All of the above + • Complete hearing test

Interoptics Super Warranty

For all hearing aids in the Beltone range, Interoptics offers a Free Super Warranty which includes a **5 Years** factory guarantee and a **5 Years** breakage, loss or theft insurance. In the event of an incident of Loss, Theft or Breakage, you will obtain special conditions on the price of the current rate, depending on the period in which the incident occurs, as specified in the following table.

Year in force of the super guarantee	1° year	2° year	3° year	4° year	5° year
Discount on the current Interoptics rate	80%	70%	55%	40%	30%

- During the 30 days of your free trial, we ensure to duly explain and review all the processes so that you correctly understand the maintenance of your hearing aid.
- All hearing aids in the non-rechargeable Beltone range come with 60 free batteries per year and per hearing aid, for a period of two years.
- In the replacement of your connectivity accessory you will obtain a 50% discount on the price of the current rate at the time of replacement, replacement can occur only once during the 5 years of the Super Warranty.
- The complete replacement of the hearing aid can only be carried out once during the five years of coverage and does not affect the duration of the Super Warranty.
- You are entitled to a 100% refund of the amount paid if, within two months of delivery, you are not satisfied with the performance of your hearing aid. Excluding custom molds.
- The Super Warranty will not apply in the event of manifest misuse, resulting from poor handling in an intervention that has not been carried out by our technical service.