



Care Instructions For Your Hearing Aid

General Cleaning

It is very important to keep your hearing aid clean, it ensures it or them to work properly over time and avoids all kinds of possible infections. To do this properly, follow the tips below:

1. Separate the washable parts of your hearing aid, they are the ones that are made of rubber and do not contain circuitry.
2. Once separated, place them in a container with warm soapy water for a few minutes.
3. Inside the warm water, rub the parts of your hearing aid a little to help remove any remaining wax.
4. Next, remove the pieces from the container with water, rinse with plenty of water and let dry on a towel until they are completely dry.
5. Take a small brush and brush the rest of your hearing aid, the parts that you did not put into the water.
6. Finally, take a damp cloth and clean your hearing aid with it, and that is it, you can put it back together again.

INTRA-CANAL HEARING AID: In the case of using an "invisible" hearing aid, cleaning is much easier, although it must be more constant. Do the steps 5 and 6 of the previous explanation.

Change Filters

We should change the filters every 1 to 3 months, depending on various factors such as the amount of wax generated or the irritability of the user's ear canal, for example. While we do our routine cleaning of the hearing aid we should always check if it is necessary to replace our filter. If you don't know, ask your hearing care professional.

One of the most common alarms, when we have a clogged wax filter, is a noticeable decrease in hearing with the hearing aid, so it's time to change the filter. If hearing loss persists, see your hearing care professional.

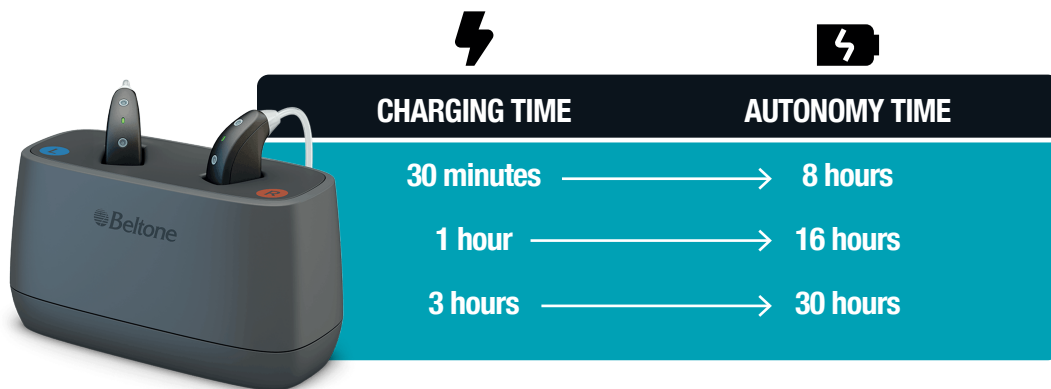
To change the filter, always use the plastic rod included in the filter pack. We extract the used filter from one of its ends and replace it with a new one located at the opposite end of the rod. In the case of having to change the filter on a custom mold or an "invisible" hearing aid, the procedure is similar, except that when we remove the old one, we will have to take a new filter from the "filter wheel" with the other end of the stick.

Batteries And Rechargeable Battery

One of the most common questions is knowing when we should change a battery in our hearing aid. It is very simple. Our hearing aid is smart and it will tell us, it starts to beep to warn us that the battery is low and it is time to change it. If we do not change it at the time of the notice, the hearing quality will gradually decrease until it turns off completely after a few hours.

We always recommend having an emergency battery wheel on you when you pop out.

If our hearing aid is rechargeable, the low battery warning is similar, it will notify us when we have to charge it.



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